

Lake Central Personal Banker

Lake Central Bank is seeking a professional, friendly and trusted Personal Banker to join our team. We are looking for someone that is detail-orientated, has strong communication skills, and provides excellent customer service. As the “frontline” of our bank, you would play a fundamental role in achieving our customer satisfaction. This position works closely with all departments of the bank to help assess and anticipate customers’ needs.

Questions or interested in applying? Submit a resume to Amy Kent at akent@lakecentral.bank or contact her at 320-843-3828.

Duties/Responsibilities:

- Warmly welcomes customers as they arrive
- Responsible for guiding customers through selecting and opening checking, savings, certificate of deposits (CD’s), and other consumer or business deposit products
- Handles customer service questions through direct personal action, or referral to an alternative employee or bank resource
- Identify and assess customers’ needs to offer products to enhance customer satisfaction and build relationships
- Assists customers with safety deposit box
- Provide back-up Teller coverage as needed
- Goes the “extra mile” to build trust relationships, customer loyalty and satisfaction
- Manages risk in every transaction and works diligently to detect fraudulent transactions to prevent losses
- All other duties as assigned

Required Qualifications:

- Strong communication and customer service skills
- Ability to build relationships with customers and proactively anticipate their needs
- Strong time management skills
- Detail-oriented
- Basic computer skills
- Ability to multi-task and prioritize responsibilities

Preferred Qualifications:

- Previous Banking Experience
- Familiar and comfortable with electronic equipment. (cash dispensers, money counters, coin machines)
- Involvement in community organizations in Benson or surrounding areas

Position Type: Full Time

Location: Benson, MN

Salary Range: \$20 - 30

About Us

For over 130 years, Lake Central has served as a local community financial partner. We strive to be small enough to know and build strong personal and professional relationships with our customers, yet big enough to serve all their needs through every stage of their financial journey. As a team, we work together to live out our core values of integrity, trustworthy, customer commitment and community focus each day.

